

Trotternish Ridge View - Terms of Letting

General

The cottage is available from 3pm on the first Saturday afternoon and is to be vacated by 10am on the final Saturday morning. It would be appreciated if the property is left in a clean and tidy condition to facilitate a smooth changeover to the next guests.

Short breaks, when advertised as available, will normally run from 3pm on Friday thru until 10am on Monday (3 nights), or from 3pm on Monday thru until 10am on Friday (4 nights). However, subject to availability, these stays can be adjusted.

The property sleeps a maximum of 5 persons and is let for holiday purposes only.

No smoking, and sorry, no pets.

Booking Guidelines

Bookings can be made online by selecting the desired available weeks on the calendar on the [Tariff / Book](#) page.

After selecting available dates you will be prompted to enter your name and contact details. You will then be directed to the PayPal Europe Secure Payments website to pay a 10% deposit to secure the reservation. Payment can be made from a PayPal account or with most major debit or credit cards. On completion the booking will be acknowledged by an automated email. On receipt of confirmation of the deposit payment (this can take up to 2 hours) the booking will be confirmed with a further email advising the account balance and the payment due date.

If for any reason the deposit payment process does not complete, the selected dates will remain booked on our calendar but you must notify us as soon as possible. The deposit can then be paid through our [Online Payments](#) page, or if you prefer, by posting us a cheque. If we are unable to obtain confirmation and notification of an alternate method of payment for the deposit (within a reasonable period of time) then those weeks become available for booking.

If you would prefer to book over the telephone and post us a cheque for the deposit, please call us on one of the telephone numbers listed on our [Contact](#) page.

Short break availability enquiries should be made by completing a [Short Break Request](#).

Booking and Cancellation Policy

The contract is confirmed with a 10% non-returnable deposit payable on booking. The deposit will be acknowledged by email with an account for the balance due, stating a date by which this balance must be paid. The balance must be received 6 weeks prior to arrival. No reminder is sent for the balance. If the balance is not received 6 weeks prior to arrival, those weeks become available for re-let.

In the event of cancellation by the hirer every attempt will be made to re-let the property. If this is successful then all monies will be returned to the hirer. If the property is not re-let then the deposit will be withheld. If the cancellation occurs less than 6 weeks in advance then the entire fee will be forfeited. Full payment is required for holidays booked within the 6-week period.

If, for some unforeseen circumstances, Trotternish Ridge View cannot be made available for the period booked, all monies paid by the hirer will be refunded with no further claims against the owners.

Guests are strongly recommended to take out holiday cancellation insurance.

Methods of Payment

Cheques made payable to Mr. N. MacLeod. Sterling travellers cheques. Cash (not recommended). Payment transfer to our bank account (details provided on booking acknowledgement email). PayPal payments. All major debit and credit cards are accepted.

[Make a debit or credit card payment](#)

Complaints

If there should be any complaints during the holiday please contact the owner immediately. Please refer to our [Contact](#) page for telephone numbers.

Damages or Breakage

It would be appreciated if you would report any breakages or damage during your stay so they can be rectified before the next guests arrive. Accidental damage and that resulting from normal use will not be charged for. We reserve the right to charge for damage that would not be considered to result from normal wear and tear.

Liability

The owner will have no liability for any death, personal injury, or loss of, or damage to, personal property, including motor vehicles, unless it results from the owner's personal negligence.

Right of Entry

The owner of the property reserves the right to enter the property at an agreed time with the hirer to carry out any repairs or maintenance. The owner reserves the right to ask guests to vacate the property if their behaviour is deemed to be unreasonable or damage is caused to the property.

Contract

The hire contract is between the hirer and the owner Mr. N. MacLeod.